

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <a href="http://www.thelocalchoice.virginia.gov/planinfo/employeeplans.html">http://www.thelocalchoice.virginia.gov/planinfo/employeeplans.html</a>. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary/">www.healthcare.gov/sbc-glossary/</a> or call 1-888-642-4414 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$250/person or \$500/family for in-network providers. \$500/person or \$1,000/family for out-of-network providers.	Generally you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive services, in- network care including office visits, out-patient surgery, hospital stays, behavioral health, and routine vision.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this plan covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits">https://www.healthcare.gov/coverage/preventive-care-benefits</a> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	\$3,000/person or \$6,000/family for in-network provider. \$5,000/person or \$10,000/family for out-of-network provider.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Dental, routine vision,  premiums, balance-billed  charges, and health care this plan  doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. See <u>www.anthem.com</u> or call 1-800-552-2682 for a list of <u>network providers.</u>	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-</u>

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.thelocalchoice.virginia.gov</u>.

Important Questions	Answers	Why This Matters:
		network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a <u>referral.</u>

# A

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care	Primary care visit to treat an injury or illness	\$20/visit	30% <u>coinsurance</u> after <u>deductible</u>	Balance billing may occur for out-of-network services.
provider's office or clinic	<u>Specialist</u> visit	\$35/visit	30% <u>coinsurance</u> after <u>deductible</u>	Balance billing may occur for out-of-network services.
	Preventive care/screening/immunization	No charge	30% <u>coinsurance</u> after <u>deductible</u>	Balance billing may occur for out-of-network services.
If you have a test	Diagnostic test (x-ray, blood work)	20% <u>coinsurance</u> after <u>deductible</u>	30% <u>coinsurance</u> after <u>deductible</u>	Balance billing may occur for out-of-network services.
	Imaging (CT/PET scans, MRIs)	20% <u>coinsurance</u> after <u>deductible</u>	30% <u>coinsurance</u> after <u>deductible</u>	Balance billing may occur for out-of-network services.
If you need drugs to treat your illness or	Typically Generic drugs (Tier 1)	\$10/ <u>copay</u> (retail); \$20/ <u>copay</u> (home delivery)	\$10/ <u>copay</u> (retail); \$20/ <u>copay</u> (home delivery)	Retail up to 34 day supply; home delivery up to 90 day supply.
condition  More information about prescription drug coverage is available at anthem.com/tlc	Typically Preferred / Brand drugs (Tier 2)	\$30/ <u>copay</u> (retail); \$60/ <u>copay</u> (home delivery)	\$30/ <u>copay</u> (retail); \$60/ <u>copay</u> (home delivery)	Mandatory generic program. If you or your doctor requests a brand named drug when a generic is available, you pay the brand <b>copay</b> plus the difference between the allowable
	Typically Non-Preferred / Specialty drugs (Tier 3)	\$45/ <u>copay</u> (retail); \$90/ <u>copay</u> (home delivery)	\$45/ <u>copay</u> (retail); \$90/ <u>copay</u> (home delivery)	charge for the generic and the brand named drug. Balance billing may occur for out-of-network services.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.thelocalchoice.virginia.gov</u>.

		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Typically <b>Specialty drugs</b> (Tier 4)	\$55/ <u>copay</u> (retail); \$110/ <u>copay</u> (home delivery)	\$55/ <u>copay</u> (retail); \$110/ <u>copay</u> (home delivery)	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$150/visit	30% <u>coinsurance</u> after <u>deductible</u>	Balance billing may occur for out-of-network services.
surgery	Physician/surgeon fees	\$20 PCP; \$35 Specialist/visit	30% <u>coinsurance</u> after <u>deductible</u>	Balance billing may occur for out-of-network services.
If you need immediate medical	Emergency room care	\$350/visit	Covered as In-Network	Copay waived if admitted. <u>Balance</u> <u>billing</u> may occur for out-of-network services.
attention	Emergency medical transportation	20% <u>coinsurance</u> after <u>deductible</u>	Covered as In-Network	Balance billing may occur for out-of-network services.
	<u>Urgent care</u>	\$20 PCP; \$35 Specialist/visit	30% <u>coinsurance</u> after <u>deductible</u>	Balance billing may occur for out-of-network services.
If you have a hospital stay	Facility fee (e.g., hospital room)	\$400/stay	30% <u>coinsurance</u> after <u>deductible</u>	Balance billing may occur for out-of-network services.
	Physician/surgeon fee	No charge	30% <u>coinsurance</u> after <u>deductible</u>	Balance billing may occur for out-of-network services.
If you need mental health, behavioral health, or	Outpatient services	Office Visit \$20/visit Other Outpatient \$150/visit	30% <u>coinsurance</u> after <u>deductible</u>	Balance billing may occur for out-of- network services. Employee Assistance Program (EAP) covered at no charge with up to 4 visits per
substance abuse needs	Inpatient services	\$400/stay	30% <u>coinsurance</u> after <u>deductible</u>	incident per <u>plan</u> year.
If you are pregnant	Office visits	\$20 PCP; \$35 Specialist/visit	30% <u>coinsurance</u> after <u>deductible</u>	Maternity care may include tests and
	Childbirth/delivery professional services	No charge	30% <u>coinsurance</u> after <u>deductible</u>	services described elsewhere in the SBC (i.e. ultrasound.) Balance billing may occur for out-of-network
	Childbirth/delivery facility services	\$400/stay	30% <u>coinsurance</u> after <u>deductible</u>	services.
If you need help recovering or have other	Home health care	No charge	30% <u>coinsurance</u> after <u>deductible</u>	90 visits/benefit period. Balance billing may occur for out-of-network services.

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{\textbf{plan}}$  or policy document at  $\underline{\textbf{www.thelocalchoice.virginia.gov}}$ .

		What Yo	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
special health needs	Rehabilitation services	20% <u>coinsurance</u> after <u>deductible</u>	30% <u>coinsurance</u> after <u>deductible</u>	Balance billing may occur for out-of-network services.
	<u>Habilitation services</u>	20% <u>coinsurance</u> after <u>deductible</u>	30% <u>coinsurance</u> after <u>deductible</u>	Balance billing may occur for out-of-network services.
	Skilled nursing care	No charge	30% <u>coinsurance</u> after <u>deductible</u>	180 day/benefit period. Balance billing may occur for out-of-network services.
	Durable medical equipment	20% <u>coinsurance</u> after <u>deductible</u>	30% <u>coinsurance</u> after <u>deductible</u>	Balance billing may occur for out-of-network services.
	Hospice service	No charge	30% <u>coinsurance</u> after <u>deductible</u>	Balance billing may occur for out-of-network services.
If your child needs dental or	Eye exam	\$35 <u>copay</u>	Balance after \$50	Limit one exam per plan year under the age of 19.
eye care	Glasses	\$20 <u>copay</u> for lenses; balance over \$100 for frames	Balance after \$50 for single lenses; balance over \$80 for frames	none
	Dental check-up	No charge	Covered as in-network	Balance billing may occur for out-of-network services.

<sup>\*</sup> For more information about limitations and exceptions, see the  $\underline{\textbf{plan}}$  or policy document at  $\underline{\textbf{www.thelocalchoice.virginia.gov}}$ .

#### **Excluded Services & Other Covered Services:**

### Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Infertility treatment
- Weight loss programs

- Cosmetic surgery
- Long-term care

- Hearing aids (adult)
- Routine foot care unless you have been diagnosed with diabetes

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery (In-Network)
- Most coverage provided outside the United States. See www.bcbsglobalcore.com
- Chiropractic care (In-Network)
- Private-duty nursing (In-Network)
- Routine eye care (In-Network)

 Dental care (adult) - diagnostic and preventive only (In-Network)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="https://marketplace">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

### Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, you can contact: Director, Department of Human Resource Management, 101 North 14<sup>th</sup> Street – 12<sup>th</sup> Floor, Richmond, Virginia 23219-3657. Mark envelope Confidential-Appeal Enclosed. Telephone: 1-888-642-4414.

### Does this plan provide Minimum Essential Coverage? Yes

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

### Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$250
■ Specialist copayment	\$35
■ Hospital (facility) copayment	\$400
■ Other coinsurance	20%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

<b>Total Example Cost</b>	\$12,800

### In this example, Peg would pay:

Cost Sharing		
Deductibles	\$250	
Copayments	\$500	
Coinsurance	\$200	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is \$1,0		

## Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$250
■ Specialist copayment	\$35
■ Hospital (facility) copayment	\$400
■ Other <u>coinsurance</u>	20%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$7,400

## In this example, Joe would pay:

Cost Sharing		
Deductibles	\$250	
Copayments	\$2,000	
Coinsurance	\$30	
What isn't covered		
Limits or exclusions	\$60	
The total Joe would pay is	\$2,340	

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$250
■ Specialist copayment	\$35
■ Hospital (facility) copayment	\$400
■ Other coinsurance	20%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$1,900
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## In this example, Mia would pay:

Cost Sharing	
Deductibles	\$250
Copayments	\$1,200
Coinsurance	\$200
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$1,650

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-888-642-4414.

(TTY/TDD: 711)

**Albanian (Shqip):** Nëse keni pyetje në lidhje me këtë dokument, keni të drejtë të merrni falas ndihmë dhe informacion në gjuhën tuaj. Për të kontaktuar me një përkthyes, telefononi 1-800-552-2682

Arabic (العربية): إذا كان لديك أي استفسارات بشأن هذا المستند، فيحق لك الحصول على المساعدة والمعلومات بلغتك دون مقابل. للتحدث إلى مترجم، اتصل على

**Armenian (hայերեն).** Եթե այս փաստաթղթի հետ կապված հարցեր ունեք, դուք իրավունք ունեք անվձար ստանալ օգնություն և տեղեկատվություն ձեր լեզվով։ Թարգմանչի հետ խոսելու համար զանգահարեք հետևյալ հեռախոսահամարով՝ 1-800-552-2682 ։

Bassa (Băsóò Wùdù): M̀ dyi dyi-diè-dè bĕ bédé bá céè-dè nìà kɛ dyí ní, ɔ mò nì dyí-bèdèìn-dè bé m̀ ké gbo-kpá-kpá kè bɔ̈ kpɔ̃ dé m̀ bídí-wùdùǔn bó pídyi. Bɛ́ m̀ ké wudu-zììn-nyò dò gbo wùdù kɛ, dá 1-800-552-2682.

Bengali (বাংলা): যদি এই নথিপত্রের বিষয়ে আপনার কোনো প্রশ্ন থাকে, তাহলে আপনার ভাষায় বিনামূল্য সাহায্য পাওয়ার ও তথ্য পাওয়ার অধিকার আপনার আছে। একজন দোভাষীর সাথে কথা ব্লার জন্য 1-800-552-2682 —তে কল করুল।

Burmese **(မြန်မာ):** ဤစာရွက်စာတမ်းနှင့် ပတ်သက်၍ သင့်တွင် မေးမြန်းလိုသည်များရှိပါက အချက်အလက်များနှင့် အကူအညီကို အခကြေးငွေ ပေးစရာမလိုပဲ သင့်ဘာသာစကားဖြင့် ရယူနိုင်ခွင့် သင့်တွင် ရှိပါသည်။ စကားပြန် တစ်ဦးနှင့် စကားပြောနိုင်ရန် ဇုန် 1-800-552-2682 သို့ ခေါ် ဆိုပါ။

Chinese (中文): 如果您對本文件有任何疑問,您有權使用您的語言免費獲得協助和資訊。如需與譯員通話,請致電 1-800-552-2682。

Dinka (Dinka): Na non thiëëc në ke de ya thorë, ke yin non lon bë yi kuony ku wer alëu bë geer yic yin ne thon du ke cin weu taauë ke piny. Te kor yin ba jam wene ran ye thok geryic, ke yin col 1-800-552-2682.

**Dutch (Nederlands):** Bij vragen over dit document hebt u recht op hulp en informatie in uw taal zonder bijkomende kosten. Als u een tolk wilt spreken, belt u 1-800-552-2682.

Farsi (فارسي): در صورتی که سؤالی پیرامون این سند دارید، این حق را دارید که اطلاعات و کمک را بدون هیچ هزینهای به زبان مادریتان دریافت کنید. برای گفتگو با یک مترجم شفاهی، با شماره 1-800-552-2682 تماس بگیرید.

French (Français): Si vous avez des questions sur ce document, vous avez la possibilité d'accéder gratuitement à ces informations et à une aide dans votre langue. Pour parler à un interprète, appelez le 1-800-552-2682.

**German (Deutsch):** Wenn Sie Fragen zu diesem Dokument haben, haben Sie Anspruch auf kostenfreie Hilfe und Information in Ihrer Sprache. Um mit einem Dolmetscher zu sprechen, bitte wählen Sie 1-800-552-2682.

**Greek (Ελληνικά)** Αν έχετε τυχόν απορίες σχετικά με το παρόν έγγραφο, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας δωρεάν. Για να μιλήσετε με κάποιον διερμηνέα, τηλεφωνήστε στο 1-800-552-2682.

Gujarati (**ગુજરાતી**): જો આ દસ્તાવેજ અંગે આપને કોઈપણ પ્રશ્નો હોય તો, કોઈપણ ખર્ચ વગર આપની ભાષામાં મદદ અને માહિતી મેળવવાનો તમને અધિકાર છે. દુભાષિયા સાથે વાત કરવા માટે, કોલ કરો 1-800-552-2682.

Haitian Creole (Kreyòl Ayisyen): Si ou gen nenpòt kesyon sou dokiman sa a, ou gen dwa pou jwenn èd ak enfòmasyon nan lang ou gratis. Pou pale ak yon entèprèt, rele 1-800-552-2682.

Hindi (हिंदी): अगर आपके पास इस दस्तावेज़ के बारे में कोई प्रश्न हैं, तो आपको निःशुल्क अपनी भाषा में मदद और जानकारी प्राप्त करने का अधिकार है। दुभाषिये से बात करने के लिए, कॉल करें 1-800-552-2682

**Hmong (White Hmong):** Yog tias koj muaj lus nug dab tsi ntsig txog daim ntawv no, koj muaj cai tau txais kev pab thiab lus qhia hais ua koj hom lus yam tsim xam tus nqi. Txhawm rau tham nrog tus neeg txhais lus, hu xov tooj rau 1-800-552-2682.

Igbo (Igbo): O bụr ụ na ị nwere ajujụ o bụla gbasara akwukwo a, ị nwere ikike inweta enyemaka na ozi n'asusu gi na akwughi ugwo o bula. Ka gi na okowa okwu kwuo okwu, kpoo 1-800-552-2682.

**Ilokano** (**Ilokano**): Nu addaan ka iti aniaman a saludsod panggep iti daytoy a dokumento, adda karbengam a makaala ti tulong ken impormasyon babaen ti lenguahem nga awan ti bayad na. Tapno makatungtong ti maysa nga tagipatarus, awagan ti 1-800-552-2682.

Indonesian (Bahasa Indonesia): Jika Anda memiliki pertanyaan mengenai dokumen ini, Anda memiliki hak untuk mendapatkan bantuan dan informasi dalam bahasa Anda tanpa biaya. Untuk berbicara dengan interpreter kami, hubungi 1-800-552-2682.

Italian (Italiano): In caso di eventuali domande sul presente documento, ha il diritto di ricevere assistenza e informazioni nella sua lingua senza alcun costo aggiuntivo. Per parlare con un interprete, chiami il numero 1-800-552-2682

Japanese (日本語): この文書についてなにかご不明な点があれば、あなたにはあなたの言語で無料で支援を受け情報を得る権利があります。通訳と話すには、1-800-552-2682 にお電話ください。

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צו רעדן צו (Yiddish) אידיש): אויב איר האט שאלות וועגן דעם דאקומענט, האט איר די רעכט צו באקומען דעם אינפארמאציע אין אייער שפראך אהן קיין פרייז. צו רעדן צו Yiddish) אן איבערזעצער, רופט 1-800-552-2682.

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